

Waiting List Insourcing –Unlocking the
Potential of Underutilized Healthcare
Infrastructure.

Innovative Thinking.

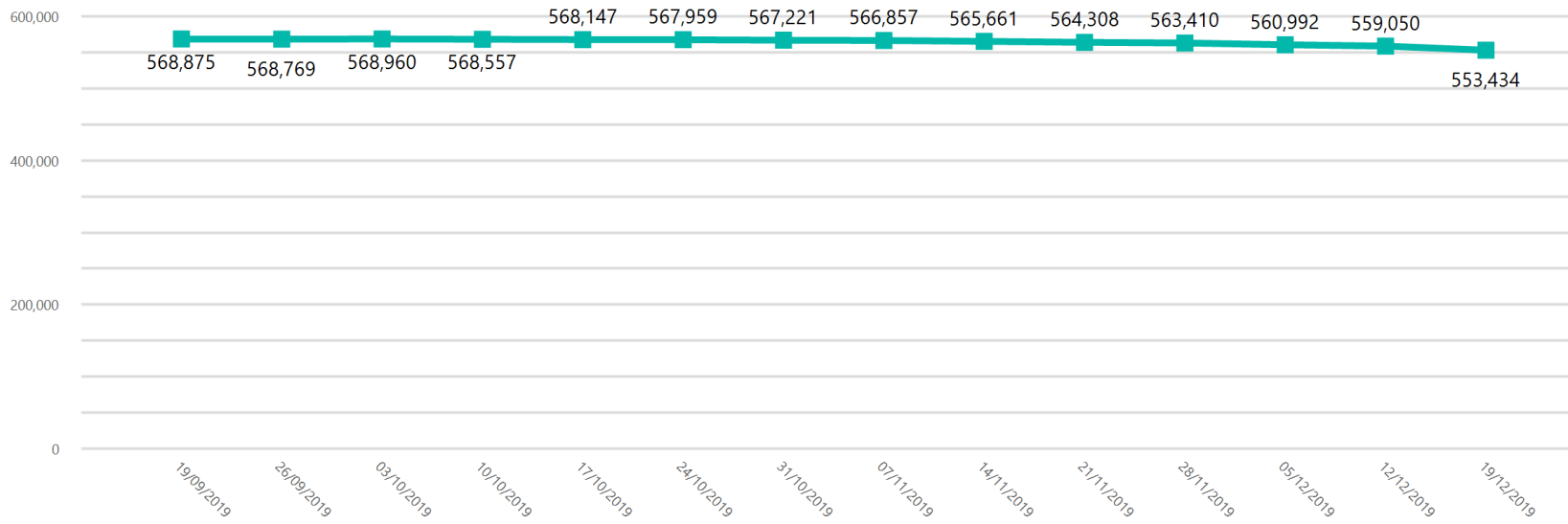
Dr. Ken Walsh

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- Consultant anaesthetist.
- Clinical Director CUH, Cork.
- SSWHG Chief Clinical Director.
- Lean/Sigma Blackbelt.
- Clinical Advisor Servisource.
- Chair anaesthesia Reconfiguration.
- Lead TPOT.
- Theatre planning and coordination team.
- SSWHG Scheduled care.
- SSWHG Unscheduled care.
- Ophthalmology reconfiguration
- Theatre governance.
- EMB.
- AHMG.
- CD forum.
- Pre-assessment.
- Art committee.
- Cost containment
- EWTD.
- Lead HSSD.
- DOSA
- Acute surgery group.
- Partnership.
- ED audit lead.
- Ophthalmology theatre flow lead.

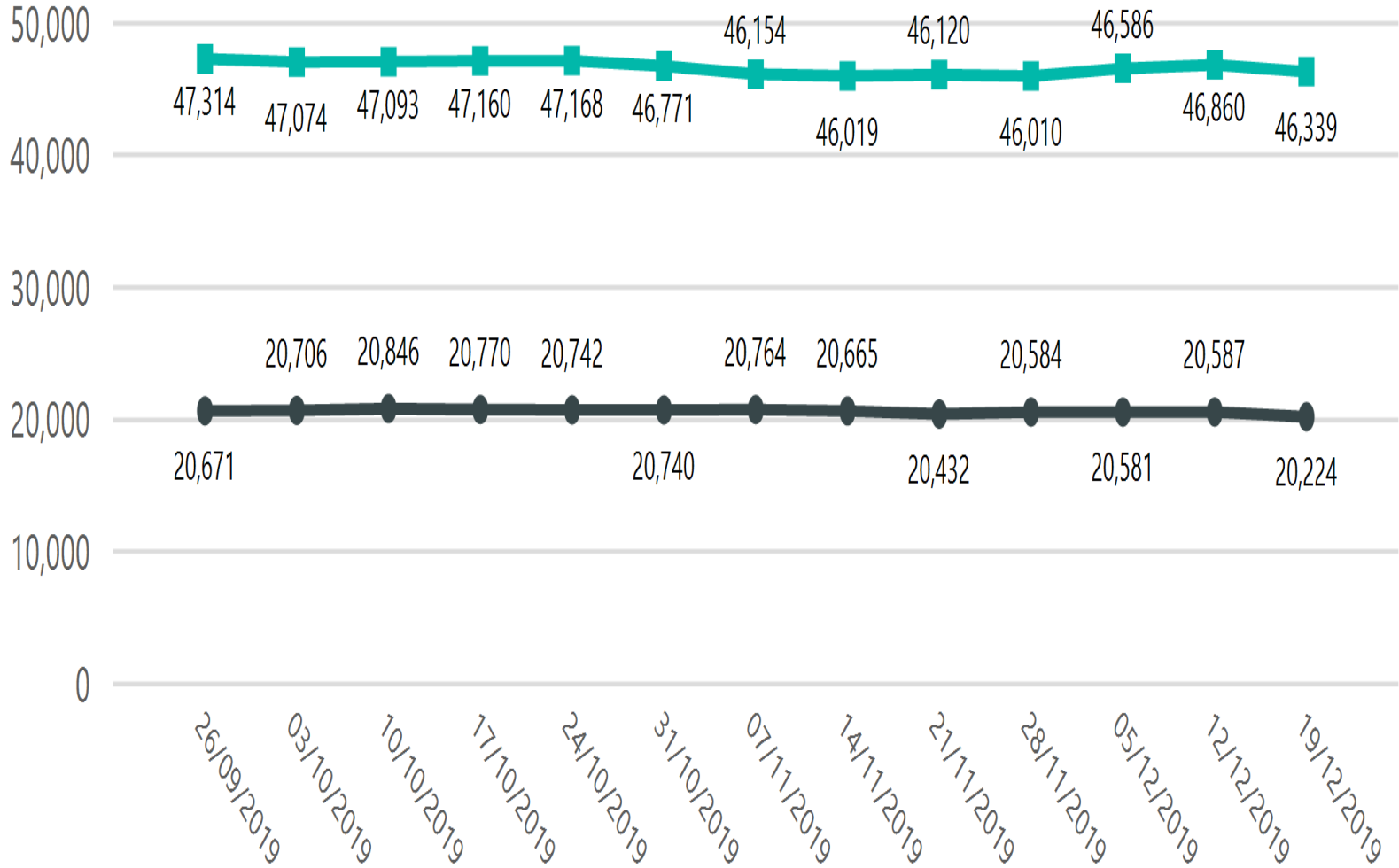
Total Outpatient Waiters for Previous 13 Weeks

Numbers Waiting



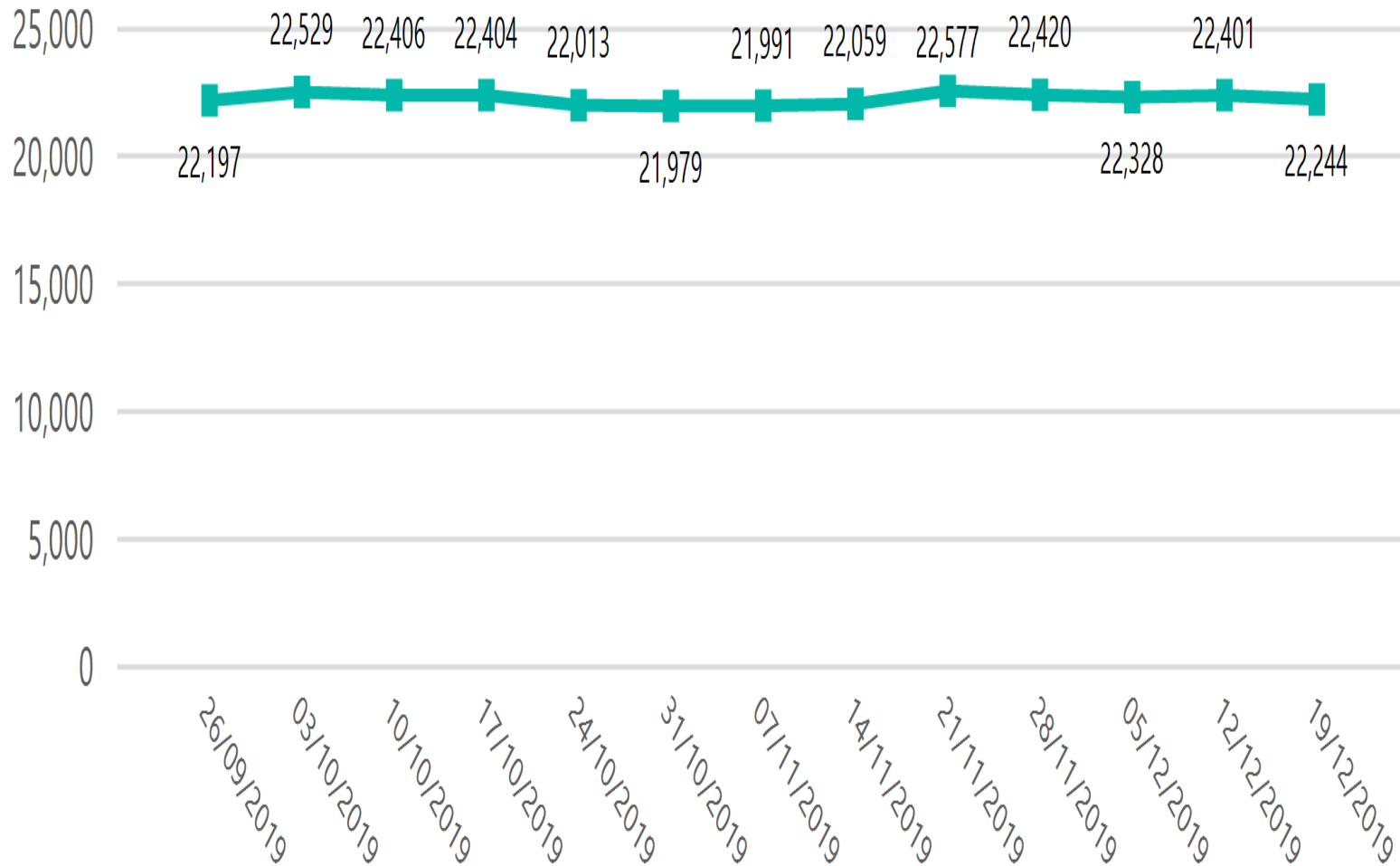
Trend by Case Type, excluding GI Endoscopy

Day Case Inpatient



Trend of GI Endoscopy

numbers waiting



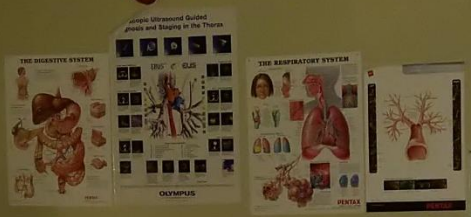
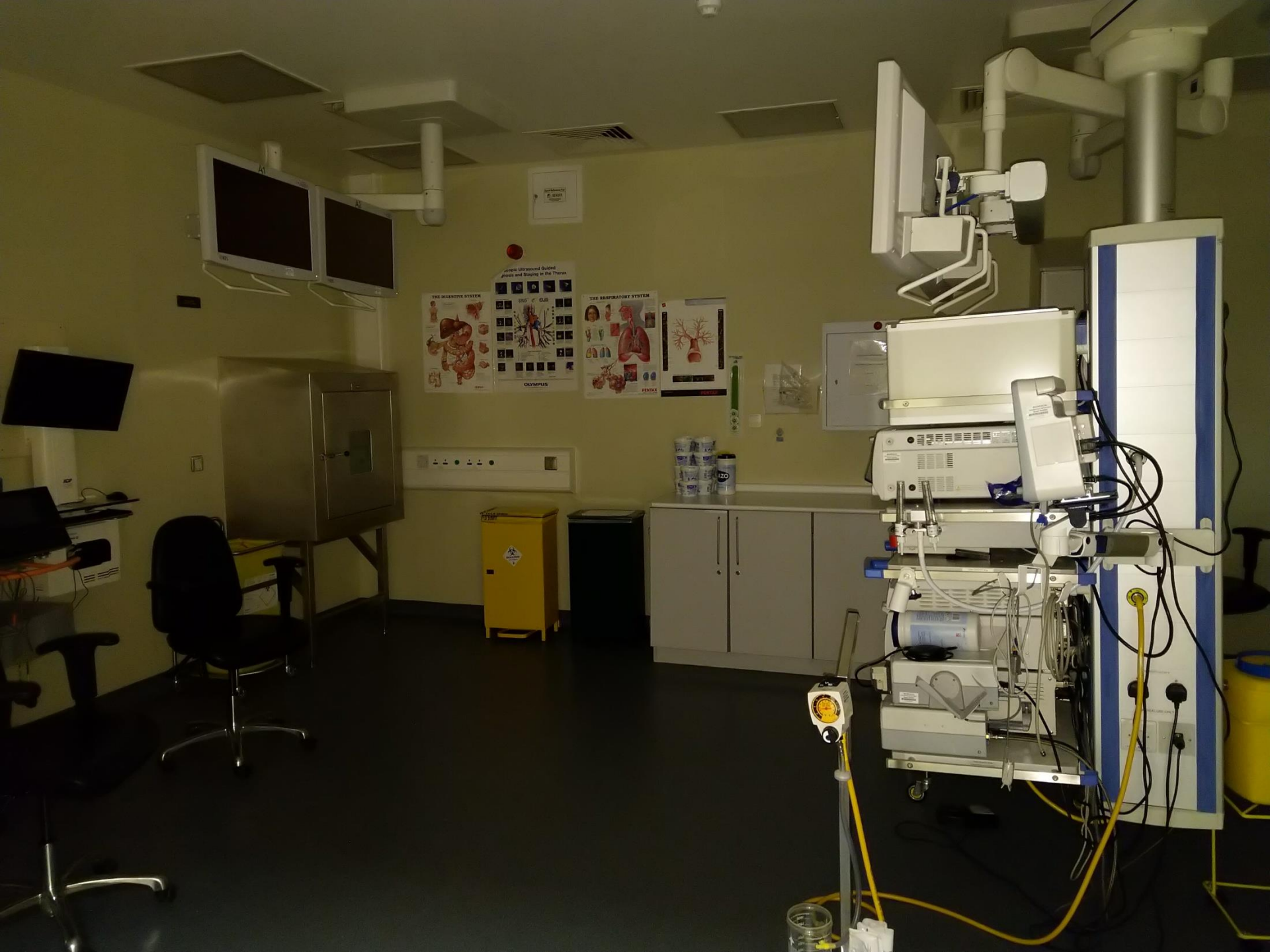






06







€100 million for NTPF - Health Ministers

Published: 9 October 2019

From: [Department of Health](#)

Further expansion of eligibility for Primary Care Services and reduction in medicine costs.

- €60million to recruit 1,000 frontline staff into the community by end 2021
- €45million to support family friendly measures including expansion of free GP care to children under 8 and free dental care for children under 6
- an additional one million home help hours and the roll-out of a pilot statutory scheme
- investment of €100million to help reduce waiting lists
- reducing the cost of healthcare and increased income limits for medical cards for over 70s

Health Service Employment Report: September 2019

by Service Area

Sep 2019 (Dec 2018 figure: 117,857)	WTE Aug 2019	WTE Sep 2019	WTE change since Aug 19	% change since Aug 19	WTE change since Dec 18	WTE change since Sep 18
Overall	119,053.43	119,126.11	+72.68	+0.06%	+1,269.04	+2,630.39
National Ambulance Service	1,903.17	1,916.61	+13.44	+0.71%	+29.37	+19.56
Children's Health Ireland	3,505.14	3,532.62	+27.48	+0.78%	+151.08	+261.92
Dublin Midlands Hospital Group	10,674.61	10,670.04	-4.57	-0.04%	+246.27	+318.85
Ireland East Hospital Group	11,998.51	11,964.70	-33.81	-0.28%	+191.72	+343.84
RCSI Hospitals Group	9,460.26	9,521.15	+60.89	+0.64%	+316.33	+422.73
Saoita University Hospital Care	9,301.27	9,297.41	-3.86	-0.04%	+130.57	+214.33
South/South West Hospital Group	10,510.28	10,503.47	-6.81	-0.06%	+117.52	+230.56
University of Limerick Hospital Group	4,163.21	4,119.55	-43.66	-1.05%	-35.18	+19.89
other Acute Services	93.25	95.33	+2.08	+2.23%	+7.51	+10.80
Acute Services	61,609.70	61,620.88	+11.18	+0.02%	+1,155.19	+1,842.48
CHO 1	5,464.69	5,458.84	-5.85	-0.11%	+23.09	+66.01
CHO 2	5,528.31	5,495.43	-32.88	-0.59%	-63.63	+74.02
CHO 3	4,364.07	4,351.06	-13.01	-0.30%	+41.38	+85.26
CHO 4	8,208.68	8,208.06	-6.2	-0.01%	+70.05	+155.51
CHO 5	5,245.03	5,266.05	+41.02	+0.78%	+55.08	+76.66
CHO 6	3,776.36	3,789.62	+13.26	+0.35%	-18.81	+14.82
CHO 7	6,478.73	6,470.80	-7.93	-0.12%	-86.41	-43.20
CHO 8	6,155.11	6,150.86	-4.25	-0.07%	+23.18	+86.32
CHO 9	6,552.37	6,576.62	+24.25	+0.37%	-57.03	+34.61
other Community Services	602.17	606.02	+3.85	+0.64%	+13.51	+36.25
Community Services	52,375.52	52,393.36	+17.84	+0.03%	+41	+586.26
Health & Wellbeing	558.20	566.09	+7.89	+1.41%	-10.20	-2.35
Corporate	2,915.15	2,968.49	+43.34	+1.49%	+99.61	+150.35
Health Business Services	1,594.86	1,587.29	-7.57	-0.47%	+24.03	+53.65
H&WB, Corporate & National Services	5,068.21	5,111.87	+43.66	+0.86%	+113.44	+201.65

Roadblocks.

- Staff availability/agreement.
- Trust.
- Pay.
- Sick leave/Absenteeism.
- EWTD.
- Time to organise.
- Funding.
- Procurement.

Innovative Thinking.

To **think** up something new, or to **think** about something old in a new way.

Innovative Thinking.

- Bypass roadblocks.
- Incentivise staff to work extra hours within the EWTD limits.
- Attractive pay.
- Attractive hours.
- Trust.
- Provide assurance around EWTD, sick leave, overtime.
- Provide procurement system.

NHS Insourcing Framework.

- This new framework agreement from NHS Shared Business Services aims to support the increasingly popular use of insourcing across the NHS to secure extra clinical capacity to meet increasing demand and reduce waiting times.
- Under an insourcing agreement, an NHS organisation sub-contracts medical services/procedures to a supplier, who then uses the NHS organisation's premises and equipment to deliver these services to the same standards as in-house staff. The host organisation retains overall control over service delivery.
- Insourcing is largely focused on making efficient use of the infrastructure and providing patients with the convenience of an outpatient/procedure appointment at a time to suit them.

Establishment of a Dynamic Purchasing System for the Provision of Insourcing Services for Clinical Procedures

V7 – 24th October 2018

Does it Work?

- 12 Projects to Date.
- Audiology.
- Ophthalmology.
- ASD.
- ADHD.
- Plastic Surgery.
- Urology Surgery.
- Cystoscopy.
- Radiology.
- Breast OPD.
- Endoscopy.
- Ultrasound.

Example.

- Breast Ultrasound and Biopsy List.
- 120 Patients outside KPI.
- Four lists of 30 patients.
- Funding agreed.
- Team of 12 staff assembled.
- Evening clinic.
- More suitable for many patients.
- Successful completion of first clinic.

Questions?